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OCT 19 2004

PATENT APPLICATION
Docket No. 13768.122

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of)
Milan M. Shah et al.)
Serial No. 09/464,348) Art Unit
Filed: December 15, 1999) 2157
Confirmation No. 7423)
For: METHODS AND SYSTEMS FOR END-USER)
EXTENSIBLE ELECTRONIC MAIL)
Examiner: Barbara N. Burgess)
Customer No. 47973)

AMENDMENT "D" AFTER FINAL REJECTION
FILED WITH REQUEST FOR CONTINUED EXAMINATION

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of July 20, 2004 (paper no. 20), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.